STATUS OF IMPLEMENTATION

FY 2020 Programs and Projects Third Quarter

Office: PROFESSIONAL REGULATION COMMISSION

		Phys	ical Reports		Fina	ncial Report	
Programs and Projects	Performance Indicators	Target (Annual)	Actual	%	Allotment (Annual)	Obligation	%
PROFESSIONAL	Outcome Indicators						
LICENSURE PROGRAM	Percentage of graduates in all certificate courses given professional certification	56%	-				
	Output Indicators						
	Percentage of applications for licensure examinations acted upon within two (2) days from filing	100%	100% of 19,940		₱142,588,704.32	₱19,719,051.24	
	Percentage of test items prepared/formulated/peer reviewed by the Professional Regulatory Boards	98%	100%		₱499,982,582.04	₱61,393,777.99	
	Percentage of statistical data for monitoring of school performance generated within one day after the release of examination results	100%	-		₱13,518,271.39	₱2,058,610.08	
PROFESSIONAL	Outcome Indicators						
REGULATION PROGRAM	Percentage increase in number of professionals registered under various mutual recognitions arrangements within ASEAN and other countries including international trade agreements where the Philippines is a signatory	6%	-		₱29,879,730.83	₱216,722.17	
	Percentage of cases resolved within three (3) months	8%	1%				
	Output Indicators						

		Phys	sical Reports		Fina	ncial Report	
Programs and Projects	Performance Indicators	Target (Annual)	Actual	%	Allotment (Annual)	Obligation	%
	Percentage of request for professional identification cards (PICs) and registration certificates acted upon within the prescribed timeframe	100%	100% of 3,568		₱83,259,008.26	₱19,837,701.00	
	Percentage of complaints with investigations conducted	100%	100% of 10		₱33,242,298.14	₱5,931,329.17	
	Number of institutions and establishments where professionals are employed that are inspected and monitored	1,165	-		₱55,954,325.88	₱11,630,341.54	
PROFESSIONAL	Outcome Indicators						
DATABASE MANAGEMENT	Percentage reduction of process cycle time of frontline services upon conversion to online services	96%	96%				
PROGRAM	Output Indicators						
	Percentage increase in the number of applicants and professionals provided with online services	33.72%	39.20%		₱26,831,749.61	₱5,476,897.83	

^{*}Reduction in output and/or no output for the third quarter is due to the effects of the imposition of COVID-19 community quarantine.

Prepared by:

ROSELYN G. CERVANTES

Planning Officer, MED

Reviewed by:

JOSE A. ABUNDO Director, PMFS

Approved by:

TEOFILO S. PILANDO, JR. Chairman

PROFESSIONAL REGULATION COMMISSION STATUS OF MAJOR PROGRAMS/PROJECTS IMPLEMENTATION Third Quarter of 2020

Sector Outcome : Income-earning ability increased

Organizational Outcome: Highly ethical, globally competitive and recognized Filipino professionals ensured

OFFICE/DIVISION	PROGRAM/PROJECT	DESCRIPTION	SUCCESS INDICATORS	Timeframe	STATUS OF IMPLEMENTATION / ASSESSMENT REPORT
PRB Secretariat Division	CONTINUING IMPACT ASSESSMENT OF PRC / PRBs RULES AND PROCEDURES	The Commission will continuously render efficient, effective, relevant, and timely review of impact assessments in regards to the rules and regulations. It shall assist in providing details, clarifications, and rules to properly implement professional regulatory laws.	Modernization Act of 2000) and EO No. 565-A (attachment of PRC to DOLE), Professional Regulatory Laws (PRLs), Code of Ethics and	Year-round	 July 2020 Rescheduling the July 2020 Radiologic Technologists and X-Ray Technologists Licensure Examinations from 26-27 July 2020 to 10-11 December 2020 RapidPass System Implementation Guidelines for the Professional Sector Implementation of Alternative Work Arrangements for Central Office under the Extended General Community Quarantine. Guidelines on the scope and Coverage of Relevant Practical Experience for Filipino Certified Public Accountants to Qualify as ASEAN Chartered Professional Accountants. Designation of Health and Safety Officers

OFFICE/DIVISION	PROGRAM/PROJECT	DESCRIPTION	SUCCESS INDICATORS	Timeframe	STATUS OF IMPLEMENTATION / ASSESSMENT REPORT
					 Postponing the September 2020 Licensure Examination and Resetting Thereof in 2021 Declaring yearly on June 25 of Every Year as PRC Nationwide Tree Planting Day and Making it a Part of the Annual PRC Week Celebration Creation of a Task Force for CPD Act Amendments Authorizing the Conduct of Electronic of Virtual Online Peer Review Additional Requirement for Assumption of Office Guidelines in the Conduct of Screening and Selection for Outstanding Professional of the Year Award during the COVID-19 Pandemic
					August 2020 1. Approving The Online Oathtaking Application System And Authorizing The Conduct Of Virtual Or Online Special Oathtaking During Public Health Emergency

OFFICE/DIVISION	PROGRAM/PROJECT	DESCRIPTION	SUCCESS INDICATORS	Timeframe	STATUS OF IMPLEMENTATION / ASSESSMENT REPORT
					 Interim Guidelines In The Conduct Of The Remaining 2020 Licensure Examinations Postponing The October 2020 Licensure Examinations Including The November 2020 Customs Brokers And Agriculturists Licensure Examinations And Resetting Thereof In 2021 Alternative Work Arrangement during Modified Enhanced Community Quarantine Guidelines on the Creation and Administration of PRC Regional Facebook Account Conducting the Continuation of March 2020 Physician Licensure Examination as Scheduled Postponing the October 2020 Licensure Examinations Including the November 2020 Customs Brokers and Agriculturists Licensure Examinations and Resetting Thereof in 2021 Postponing the September 2020 Licensure Examination for Real Estate Service Creation of the Career Progression
					and Specialization Program and

OFFICE/DIVISION	PROGRAM/PROJECT	DESCRIPTION	SUCCESS INDICATORS	Timeframe	STATUS OF IMPLEMENTATION / ASSESSMENT REPORT
					Credit Accumulation and Transfer System (CPSP-CATS) Committee for Each of the Regulated Professions 10. Implementation of Alternative Work Arrangements for Central Office Under the General Community Quarantine 11. Conduct of Orientation to All Volunteer Proctors/ Room Watchers in Preparation for the Licensure Examination for Physician Licensure Examination (PLE) on September 20-21, 2020 12. Creation of Technical Working Group to Formulate the Terms of Reference for Computer-Based Licensure Examinations and Assists the CBLE Task Force in the Formulation of Implementing Policies Thereof 13. Procedures in the Merging, Extraction, Printing and Releasing of Test Questions for the September 19, 2020 Qualifying Assessment for Foreign Medical Professionals and September 20 and 21, 2020 Physicians Licensure Examination, and in the Delivery of

OFFICE/DIVISION	PROGRAM/PROJECT	DESCRIPTION	SUCCESS INDICATORS	Timeframe	STATUS OF IMPLEMENTATION / ASSESSMENT REPORT
					the Test Material Packages from PRC Regional Offices to Central Office 14. Revised Guidelines in the Filing and Processing of Applications for Licensure Examination of Repeater Examinees/ Applicants 15. Interim Guidelines on Workplace Prevention and Control of COVID-19, Workplace-Based Contact Tracing and Referral Management of COVID-19 Confirmed Cases 16. Recommending Strict Health Protocols In The Continuation Of The March 2020 Physician Licensure Examination And Qualifying Assessment For Foreign Medical Professionals On September 2020 And Reinforcing The Established Safety Measures To Be Observed Therein 17. Board and Commission Ratification of All Issued Certificates of No-Objection, Certificates of No-Jurisdiction and Certificates of No-Jurisdiction and Certificates of No-Concurrence as Acted And/Or Decided Upon By The Board Focal Person For July 2020 (Dentistry)

OFFICE/DIVISION	PROGRAM/PROJECT	DESCRIPTION	SUCCESS INDICATORS	Timeframe	STATUS OF IMPLEMENTATION / ASSESSMENT REPORT
					September 2020
					 Rescheduling the Regular September 2020 Physicians Licensure Examination from September 13, 14, 20 and 21, 2020 to November 10, 11, 15 and 16 2020 and Designating the Cities of Cagayan De Oro, Legazpi, Lucena, Tacloban and Tuguegarao as Additional Testing Center Guidelines on the Certification of Primary Care Workers for Universal Health Care Approving the Client Relationship Management System and the Implementation Thereof Authorizing the Grant of Increased Examination Allowances in the Conduct of the Continuation of the March 2020 Qualifying Assessment for Foreign Medical Professionals and Physicians Licensure Examination on September 2020 Approving the Queue Management System and Authorizing the Implementation Thereof Adopting The Recommendations

OFFICE/DIVISION	PROGRAM/PROJECT	DESCRIPTION	SUCCESS INDICATORS	Timeframe	STATUS OF IMPLEMENTATION / ASSESSMENT REPORT
					of the Department of Health on the Strict Health Protocols to be Observed on the Continuation of the March 2020 Physician Licensure Examination and Qualifying Assessment for Foreign Medical Professionals On September 2020 7. Interim Guidelines on the indorsement of draft Investigative Reports, Formal Charges, Orders, Resolutions and Decisions in Administrative Complaints and Cases to the PRBs 8. Postponing the Licensure Examinations for Architects, Midwives, Civil Engineers, Aeronautical Engineers, Geologists, Nurses, Criminologists, Dental Hygienists (Written and Practical), Dentists (Written and Practical), Dental Technologists (Written and Practical), Radiologic Technologists and Pharmacists and Resetting Thereof in 2021 9. Composition of Committee Assigned on Various Sexual Orientation or Gender Identity or

OFFICE/DIVISION	PROGRAM/PROJECT	DESCRIPTION	SUCCESS INDICATORS	Timeframe	STATUS OF IMPLEMENTATION / ASSESSMENT REPORT
					Expression (SOGIE) Matters 10. Guidelines on the Grant of the Performance-Based Bonus (PBB) for Fiscal Year 2020 Including the Process and Criteria on Ranking of Delivery Units 11. Submission of Best Practice in Service Quality or Productivity Conducted in FY 2020
Legal Service	STRENGTHENING THE COMMISSION'S QUASI-JUDICIAL FUNCTION	The Legal Service (LS) will embark on the following: The Legal Service will continue the implementation of its Case Decongestion Project, through the streamlining of procedures and hiring of more lawyers.	 Number of cases resolved within three (3) months Percentage of cases resolved within three (3) months Number of lawyers hired for Case Decongestion Project 	Year-round	As of September 2020, six (6) hearing officers and two (2) legal assistants remain for the Case Decongestion Project (CDP) (assigned at the Hearing and Investigation Division). A total of twenty-one (21) cases had been resolved/closed and forty (40) orders of dismissal and twenty-six (26) decisions have been drafted for the 3 rd quarter of 2020. (NB: Decrease in the output may be attributed to the suspension of hearings and other legal proceedings like mediation) Interim Guidelines on the Indorsement of Draft Investigative Reports, Formal Charges, Orders, Resolutions and Decisions in Administrative Complaints and Cases to the PRBs (Memorandum Order No. 56-2020) issued on September 4, 2020

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		Implementation of the Records Management System (RMS) and the Legal Management Information System (LMIS) will be further, in coordination with the Archives and Records Division (ARD) and Information and Communication Technology Service (ICTS).	 Monitoring of case folders LMIS Deployment Number of complaints received and investigation conducted 		Ongoing monitoring. The LS continues to update the inventory of cases that are assigned to each hearing officer. Ongoing encoding and updating of case information. 540 case folders were encoded in the LMIS Number of complaints received – 68 Number of cases docketed (regular filing) – 15 Number of cases from the Special Prosecution Division (special investigation) – 11
		 More partnerships with other agencies or organizations will be pursued to support the Commission's initiatives and thrusts through the forging of Memorandum of Understanding/Agreements. Immersion of lawyers and staff to extensive training 	 Number of MOAs executed and more violators investigated Number of cases disposed thru 		PRC & TESDA MOA-06-2020-12, dated June 16, 2020 Number of complaints (illegal practice) indorsed to NBI – 9 One (1) case settled and disposed thru the conciliation mediation process for the 3rd

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		in conciliation/ mediation, mock trials, drafting of decisions and other pleadings will be pursued.	mediation		quarter Staff meetings/orientation on the proposed conduct of virtual hearings
Licensure Office Regional Offices Accreditation and Compliance Division (ACD)	SUPPORTING THE PROFESSIONAL REGULATORY BOARDS IN LICENSURE, DISCIPLINARY, AND VISITORIAL FUNCTIONS	The PRBs, as partners of the Commission in professional regulation, will be fully supported in the discharge of their functions be it in licensure, disciplinary, accreditation, and visitorial functions, among others.	Licensure Number of licensure exams conducted Number of examinees tested	Year-round	Two (2) licensure examinations conducted namely; a. Continuation of the Qualifying Assessment for Foreign Medical Professionals with twenty-four examinees b. Continuation of the March Physician Licensure Examination with 1,410 examinees. Total number of examinees tested: 1,434 The said licensure examination and qualifying assessment were conducted upon the approval of IATF pursuant to IATF Resolution Nos. 58 and 62 (s. 2020), and the issued PRC Resolution No. 1257 s. 2020 and PRB of Medicine Resolution No. 11 s. 2020
			 Regulation/ Disciplinary Initial Registration Renewal of PICs 		For the 3 rd quarter, the Commission, through the Licensure and Registration Division and Regulation Division of the Regional Offices, processed and issued the

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			CertificationAuthenticationStateboardVerification		following: Initial Registration – 3,568 Renewal of PICs – 136,602 Certification – 88,499 Authentication – 263,848 Stateboard Verification – 5,308
			 Accreditation and Visitorial Functions Number of inspections conducted Certification of Accreditation issued Certificate of Compliance issued Authority to Operate issued Certificate of Registration issued 		Moreover, the ACD in coordination with the PRBs processed and issued the following from July to September 2020: Certification of Accreditation - 522 Certificate of Compliance - 34 Authority to Operate - 53
International Affairs Office (IAO)	ASSISTING PRBs IN MUTUAL RECOGNITION AGREEMENTS (MRAs) AND MUTUAL RECOGNITION PROFESSIONAL	The Commission and the PRBs will continue to actively participate in negotiations and review of bilateral/multilateral arrangements in order to promote and facilitate borderless practice of professions. Conduct of	Meetings attended/ participated/ conducted/ provided 100% technical and administrative support for mutual recognition of professional qualification to	Year-round	Provided technical and administrative assistance to the PRBs through facilitation of the conduct of the following coordination meetings for the conduct of their activities under the International Commitments Fund: 1. PRB for Librarians' Coordination Meetings on 4 August 2020, and 1, 9, 14 September 2020.

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	QUALIFICATIONS (MRPQs)	consultations, meetings, and other fora will also be pursued.	concerned PRB as scheduled		 PRB of Landscape Architecture's Coordination Meetings on 4 August 2020 and 24 August 2020 PRB of Architecture's Coordination Meetings 7 August 2020 and 7 September 2020 PRB of Architecture and PRB of Environmental Planning's Coordination Meetings for the 2021 EAROPH Conference on 7 August 2020, 3 September 2020 and 18 September 2020.
		This also includes the processing of certificates, permits, as well as applications for ASEAN Chartered Professional Engineer, ASEAN Architect, ASEAN Chartered Professional Accountant, Nurses, Medical and Dental Practitioners, pursuant to Philippines' commitment in MRAs.	 Number of registered ASEAN Chartered Professional Engineers ASEAN Architect ASEAN CPA Nursing Services Medical Practitioners Dental Practitioners Number of Special Temporary Permits (STP) processed and issued 		 Number of registered ACPE, AA, ASEAN CPA – No registrants as there was no meeting convened due to Covid-19 pandemic. Number of Special Temporary Permits processed and issued: July (4), August (1), September (2) = 7 STP Reason: Decrease in number is attributed to travel restrictions/social distancing due to Covid-19 pandemic

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International Affairs Office	CONTINUING SUPPORT TO PHILIPPINE QUALIFICATIONS FRAMEWORK (PQF)	As one of the agencies mandated under Republic Act No. 10968 or the Philippine Qualifications Framework (PQF) Act, the Commission will continue to provide administrative and technical assistance on the establishment of Career Progression and Specialization Program: I. The PRBs shall create a career progression and specialization for their respective profession based on the following parameters: a. Identification of career pathways; b. Identification of specialization programs; and c. Identification of procedures in the creation of career progression and specialization	Meetings attended/ participated/ conducted/ provided 100% technical and administrative support to the PRBs on the formulation of Career Progression and Specialization (CPS) Programs.	Year-round	The IAO assisted and participated in the webinar on "The Professional Development Plan: Creating Career Roadmaps for Professional Excellence" to be held on 14 August 2020. The webinar was viewed by 156,000 individuals. The IAO acted as Secretariat during the meetings with the following PRBs, Comm. Yolanda D. Reyes, Hon. Melinda Garcia, Atty. Liza Hernandez, and Ms. Pearl Po: 1. CPS-CATS PMC Meeting with the Business, Economics and Social Cluster on 10 July 2020 and 8 July 2020. 2. 2nd CPS-CATS PMC Meeting with the Business, Economics and Social Cluster on 24 July 2020 3. CPS-CATS PMC Post-Webinar meeting on 20 August 2020 4. CPS-CATS PMC Core Group Meeting on 9 September 2020 The QRD assisted Hon. Melinda Garcia

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		II. The career progression and specialization programs for each profession will be included in the Philippine Qualification Register, the national database of quality assured qualification authorized under the PQF. III. The Commission as a member of the PQF National Coordinating Council (PQF-NCC) and tasked to lead the International Alignment (IA) Working Group. The IA working group shall: a. Initiate comparability and benchmarking activities with other countries and regional/international groupings; and			(Program Manager for (CPS-CATS PMC) or Ms. Pearl Po (Consultant for CPSP) or CPS Chairs/Vice-Chairs of 4 Clusters of the following PRBs in crafting their Career Progression and Specialization Program Resolutions: 1. Accountancy 2. Aeronautical Engineering 3. Agriculture 4. Architecture 5. Chemical Engineering 6. Chemistry 7. Civil Engineering 8. Customs Brokers 9. Dentistry 10. Electrical Engineering 11. Foresters 12. Guidance and Counseling 13. Interior Design 14. Landscape Architecture 15. Librarian 16. Mechanical Engineering 17. Medical Technology 18. Medicine 19. Metallurgical Engineering

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		b. Perform other related functions as may be assigned by the PQF-NCC. IV. The Commission in exercising administrative supervision over the various PRBs and its members shall: a. Monitor the PRBs progress in the establishment of their respective career progression and specialization programs; b. Provide administrative and technical assistance to the PRBs; and c. Perform other related functions and interventions.			20. Midwifery 21. Mining Engineering 22. Nursing 23. Optometry 24. Pharmacy 25. Professional Teachers 26. Psychology 27. Respiratory Therapy 28. Sanitary Engineering 29. Social Worker
International Affairs Office	INTER-AGENCY COLLABORATION	The Commission will continue to collaborate and coordinate with related government agencies, such as the DOLE,	Attended/Participated/ convened/negotiations/ meetings and other related activities in various	Year-round	The International Affairs Office participated in the following meetings: • ILO-hosted Government Consultation on the Future of Work

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		DTI, NEDA, DOJ, DFA and other domestic or foreign institutions in formulating negotiating strategies, positions, measures, indicative offers, requests, and commitments particularly on issues relating to professional services, taking into consideration the interests of Filipino professionals and foreign nationals practicing in the Philippines.	cooperation on its set dates and/or submission		on the Philippines held on 8 July 2020 via Webex. • 18th Meeting of the Philippine Council for Regional Cooperation Committee for the ASEAN Economic Community on 16 July 2020 • 3rd Philippine Working Group on Services for the ASEAN Plus Dialogue Partners Trades in Services Meeting on 17 July 2020 • 2nd Meeting of the Technical Working Group on Exemption from the Moratorium for Teacher Category 21 July 2020 • 3rd Meeting of the Technical Working Group on Exemption from the Moratorium for Teacher Category on 28 July 2020 • IASC Education Cluster Meeting on 30 July 2020 • IESDA's National Public Consultation on the Omnibus Guidelines for PQF Level 5 (Diploma) Programs Confirmation on 5 August 2020 • First Consultation Meeting on Philippine Skills Framework held by DTI-PTTC on 24 August 2020

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					 2nd Meeting for the Philippine Skills framework Development on 14 September 2020 4th Philippine Working Group on Services for the ASEAN Plus Dialogue Partners Trade in Service Meeting on 14 September 2020 APEC Engineer Technical and Secretariat Meeting on 17 September 2020 Furthermore, the IAO prepared the following positions/correspondences /comments/inputs: Position on DTI-BITR request confirmation of the latest prescrubbed version of Annex II and Annex IV of RCEP Position on the CFO Registration of Alien Physicians Exempted from the Moratorium Comments and Recommendations on the draft ASEAN Mutual Recognition Arrangement (MRA) on Veterinary Practitioner Response to the survey on the ILO Future of Work in the Philippines Study Comments on the latest draft of the

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					Philippines Schedule of Commitments on the AFAS 10th Package Comments on the offers of the Economy of Korea, Australia, New Zealand, China and Japan on the Chapters on Trade in Services and Movement of Natural Persons under the Regional Comprehensive Economic Partnership Talking points for "The ASEAN Socio-Cultural Community Blueprint 2025 (ASCC 2025) and PRC'S Compliance with its Strategies and/or Actions" Comments/inputs on the draft ASEAN-Korea Economic Ministers' Statements in Response to COVID-19 Inputs on the upcoming 2nd Philippine-Denmark Bilateral Consultations Inputs on the trade-related issues faced by Philippine stakeholders vis-à-vis China relative to the implementation of ASEAN-China Free Trade Agreement. Inputs on the upcoming PH-

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					Germany Political Consultations The IAO submitted 3 reports (monthly report from July to September 2020) on the STP issued to foreign professionals pursuant to Section 10 of the Joint Memorandum Circular on the Rules and Procedures Governing Foreign Nationals intending to work in the Philippines.
Continuing Professional Development Division (CPDD)	IMPLEMENTATION OF THE CONTINUING PROFESSIONAL DEVELOPMENT (CPD)	The CPD will be continuously implemented pursuant to Commission Resolution No. 2019-1146, amending the Implementing Rules and Regulations of the CPD Act (RA No. 10912). The following activities will be undertaken this year:		End of December 2020	With the effort to efficiently and effectively implement the Continuing Professional Development (CPD) Act of 2016 (RA No. 10912), the following were undertaken:
		 Conduct orientation for the four (4) Guidelines Accreditation of Informal Learning and Professional Work Experience Online Training Program 	Number of Orientations conducted		The CPDD has conducted one (1) orientation for the four (4) CPD Guidelines (Accreditation of Informal Learning and Professional Work Experience, Online Training Program, Formula on CPD

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		 Formula on CPD Provider's Seminar/ Registration Fees, and Self-Directed and/or Life Long Learning Activities 			Provider's Seminar/ Registration Fees, Self-Directed and/or Life Long Learning Activities and CPD Matrix, Forms and Glossary) on 30 July 2020 with 100,000 Facebook views as of September 30, 2020; On 7 September 2020, the CPD
					Accreditation Systems (CPDAS) was launched via Microsoft Teams and Facebook Live which garnered 35,800 views.
					It was followed by trainings to capacitate the following on the system: 1. CPD Program Management Committee and CPD Councils (10 September 2020) with 123 Zoom participants; 2. Accredited and Potential CPD
					Providers (17 September 2020) with 300 Zoom participants and 18,000 Facebook views;
					3. Registered and Licensed Professionals (24 September 2020) with 139 Zoom participants and 41,100 Facebook views;
		Conduct regular meetings of CPD Secretariat and	Number of regular meetings conducted in the		4. PRBs and CPD Monitors (29 September 2020) with 238 Zoom participants.

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		CPD Focal Persons in the Central and Regional Offices	Central and Regional Offices		One (1) orientation on the newly developed CPDAS for the CPD Secretariat and Focal Persons in the Central and Regional Offices was conducted on September 29, 2020 which was joined by eighty-one (81) participants;
		Conduct of consultative meetings for the drafting of regular Operational Guidelines	Number of consultative meetings conducted for the drafting of Operational Guidelines		The Operational Guidelines for Medical Profession during the Transition Period was published last 28 July 2020. In lieu of the crafting of the regular Operational Guidelines, a task force was created for the amendments on the CPD Law last 24 July 2020. The Task Force, in response to the pronouncement of the President last 27 July 2020 in his State of the Nation Address, drafted bills for CPD Law amendments which were consulted with the PRBs on 6 August 2020; The following hearings were conducted by the Committee on Higher and Technical Education (CHTE) and the Committee on Civil Service and Professional Regulation were joined by the Task Force and PRBs:

OFFICE/DIVISION	PROGRAM/PROJECT	DESCRIPTION	SUCCESS INDICATORS	Timeframe	STATUS OF IMPLEMENTATION / ASSESSMENT REPORT
		 Conduct of consultative meetings for the drafting of Career Progression and Specialization (CPS) Guidelines Conduct regular meetings of CPD Program Management Committee Conduct regular and special meetings of CPD Councils 	meetings conducted or Initiative or progress for the issuance of CPS Guidelines Number of regular meetings conducted Number of regular and special meetings conducted		Committee on Civil Service and Professional Regulation on 8 July 2020 via Zoom; 2. Technical Working Group (TWG) Meeting of the CHTE on July 24, 2020 via Zoom; and 3. Small Consultative Meeting with the TWG of the CHTE on 14 August 2020 via Zoom Four (4) meetings for the drafting of CPS Guidelines were conducted during the 3rd quarter; Three (3) meetings of the CPD Program Management Committee were held; The CPD Council have conducted 149 regular and special meetings; A total of seventy (70) Providers and 2,297 Programs were accredited by the CPD Councils; 1,009 applications for accreditation of Self-Directed Learning activities were also

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		programs and activities	activities monitored		approved; Sixty-five (65) CPD Programs and activities were monitored; While, 121,837) professionals were able to attend accredited CPD programs.
ICT Service Archives and Records Division	DEVELOPMENT, IMPLEMENTATION, AND DEPLOYMENT OF NEW SYSTEMS, AND STRENGTHENING NETWORK INFRASTRUCTURE	INTERACTIVE ARCHIVAL STORAGE AND RETRIEVAL OF RECORD SYSTEM This system aims to improve management and archiving of records through information technology with intelligent document recognition. It will replace the existing Central Records Management Information System (CRMIS) and is expected to greatly enhance and facilitate access to information particularly for verification and validation prior to making a decision or completing a transaction with stakeholders.	deployment by the end of December 2020 11,195,090 pages of permanent records	End of December 2020	100% finished as of 30 September 2020 (Service Provider to submit systems documentation) Likewise, as of 30 September 2020, 33% or 3,643,700 physical permanent records were digitized

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		This project aims to enhance customer service and improve efficiency in the delivery of key Commission's frontline services. This was pilot-implemented at PRC Lucena last June 2019 and deployed in PRC Pagadian last December 2019. Currently, it is being customized to suit the requirements/needs of other frontline offices and expected to be fully operational this year.	deployment by the end of December 2020		100% finished as of 30 September 2020 (deployed to all Regions for implementation)
		HUMAN RESOURCE MANAGEMENT INFORMATION SYSTEM (HRMIS) To support the current Attendance Monitoring System (AMS), and to establish and strengthen more the efficiency			Ongoing (70% of the workload is finished as of 30 September 2020)

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		and effectiveness of the Human Infrastructure of this Commission. The HRMIS aims to provide the following systems: Integrated Personnel Management Information System; Payroll System; Filing, Submission and Approval of Leaves electronically; easy mechanism to automatically update personnel records; facility to determine training requirements and qualification requirements for promotion. NETWORK INFRASTRUCTURE REHABILITATION To replace its ten-year old network equipment/devices. It will further improve and ensure a more reliable network infrastructure and eliminate downtime.	year old network equipment/devices by the end of December 2020		100% finished as of 30 September 2020 (for issuance of Certificate of Completion)
Human Resource Development	COMPLETING THE REORGANIZATION	To effectively pursue its mandate, the Commission will	Filling - up of the approved 1071* plantilla positions	Year-round	Filled up 779 or 74% of the 1,071 approved plantilla positions as of 30 September

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Division PRC Newly- Approved Regional Offices Task Force	OF THE COMMISSION	continuously fill-up the vacant positions. Various trainings and seminars will also be provided to capacitate employees in line with the decentralization of functions and succession planning.	* Out of the previous 1074 plantilla positions, five (5) Attorney I & II positions were converted into three (3) Atty. III positions and six (6) Administrative Aide positions were converetd into three new positions (AO, AOII and PRO I)		2020, with the following breakdown: • First Level – 251 • Second Level – 548 • Technical – 189 • Supervisory – 311 • Division Chief - 40 Note: There is a decrease from the 2 nd quarter filled up plantilla positions due to transfer, retirement and resignation of employees.
		The Commission is also working for the achievement of PRIME-HRM Level II Accreditation. All Human Resource Systems such as Recruitment, Selection and Placement, Learning and Development, Performance Management, and Rewards and Recognition will be institutionalized. The list of required competencies for each	Initiatives for achieving Level II accreditation for the PRIME-HRM Digital transformation in the HR systems		The Commission conducted/facilitated nineteen (19) technology backed Learning and Development programs (2 managerial/supervisory, 1 onboarding program for new hires and 16 technical programs) for the PRC Central and Regional Offices for the 3 rd Quarter. Majority of technical Learning and Development programs aimed to equip/orient personnel with the new innovations/technologies to adopt with the new normal. Continuous digitization of 201 files of PRC employees. Digital recruitment; conduct of online

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		position based on the Commission's thrusts, and directions will also be			interviews and assessment for PRC applicants for vacant plantilla positions.
		completed.			Talent acquisition to support the special projects of the Commission
					Drafted the Terms of Reference (TOR) for the procurement of Human Resource Information System (HRIS) to improve the operations and processes in HRDD
					Speeding up efforts to make the learning function entirely virtual via the digital methods.
					To achieve set objectives of the Commission, the HRDD facilitated the conduct a4-batch seminar-workshop on the revised performance management system for PRC Central and Regional Offices employees in September 2020.
					Benchmarked competencies for the various positions.
Project Team for Decentralization of the Budget	DECENTRALIZATION OF THE FINANCIAL MANAGEMENT	With the approval of the Commission's reorganization in FY 2016, sixteen (16) regional			
Systems in FY 2020	SYSTEM	offices were authorized to be created.			

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		The approved Organizational Structure and Staffing Pattern provided for budget officer and accountant positions in each region to implement the full decentralization of the budget and accounting process. With full decentralization, funds will be directly released by the	Policy Framework and Implementation Timeline for Decentralization of the Financial Management	2 nd quarter, 2020	Conceptualization of Policy Framework is not yet finalized.
		Department of Budget and Management to the regional offices, which will maintain a complete set of books of accounts and will be	Disbursement System (MDS) accounts for all	1 st quarter, 2020	MDS accounts opened for fifteen (15) Regional Offices. (Region IV-B excluded)
		responsible for the preparation of financial reports for consolidation in the Central Office.	Enrolment in the DBM's URS system for a regionalized preparation of Financial Accountability Reports (FARs) and Budget Execution Documents (BEDs)	3 rd quarter, 2020	Capacity-Building scheduled in the 3 rd quarter for Regional Budget Officers and Accountants for the DBM-URS (unified Reporting System),e-NGAS(electronic-National Government Accounting System) and e-Budget System were put on hold for the following reasons: • The DBM URS encountered
		Partial decentralization will be implemented in the 2nd quarter of FY 2020, while full decentralization is expected by FY 2021.	Implementation of the e- NGAS and e-budget system in the regional offices		problems in its migration to a newer version. No available online training for the URS. COA has not yet developed online training module for the e-NGAS and e-budget.

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General Services Division	IMPROVEMENT OF THE CENTRAL OFFICE AND PURCHASE OF MOTOR VEHICLE	In line with the thrust to improve the working environment and efficient delivery of service, the Commission will continue to undertake the following renovation and repairs of the PRC Morayta buildings: Rehabilitation of sanitary systems and improvement of comfort rooms Replacement of various gates and doors Installation of fire detection and alarm system Installation of lightning arrester Moreover, the Commission will	100% completion of the proposed projects by the end of December 2020	4 th Quarter	With a Certificate as to Availability of Funds (CAF) dated 28 September 2020. Pre-Procurement Conference conducted last 13 October 2020. And awaiting approval of Revised Annual Procurement Plan (APP) prior to posting of Procurement Project. With submitted Purchase Request, awaiting approval of Revised APP With CAF dated 28 September 2020. Awaiting approval of Revised APP prior to submission to BAC. Deferred due to disapproval of Congressional Insertion to pursue project if there were realized savings.

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		invest in additional motor vehicles to address the growing logistical requirements of the conduct of inspections and examinations.			Delivered as of end of September the following: Central – 4 Grandia GL, 2 Hilux Fx, 2 Rush, 3 Innova G CAR – Innova E Region II – Innova E Region IV-A – Innova E Region V – Innova E Region VI – Hilux Fx Region VIII – Rush Region IX – Rush Region X – Innova E Region X – Innova E
PIMRU	PROVIDING INTENSIFIED	In support of the Commission's thrust in delivering excellent	Publishes 100% all requested articles,	Year-round	Published fifty-four (54) announcements, forty (40) advisories, and eight (8) news
Records	MEASURES FOR	services to all its stakeholders	announcements,		articles through the Commission's website,
Division/Freedom	INFORMATION	with utmost professionalism,	advisories, and press		official Facebook page and Twitter handle
of Information	DISSEMINATION AND	responsibility and credibility, all	releases per month		within the standard timeframe.
(FOI) Committee	PUBLIC	relevant, accurate and reliable	through the Commission's		
	ASSISTANCE	information on Commission's	website, official Facebook		
	THROUGH	ongoing programs, projects,	page and Twitter handle		
	STRATEGIC MESSAGING AND	and services, shall be constantly made available and	within the standard timeframe.		
	PUBLICATION, ON	accessible, anytime and	umename.		Responded to four hundred twenty-four
	VARIOUS	anywhere, with increased	100% Response to		(424) phone calls, one thousand six
	TOUCHPOINTS AND	internal and external	inquiries and concerns		hundred five (1,605) inquiries and concerns
	MEDIA PLATFORMS	engagement and presence,	posed by the transacting		posed by the transacting public through
		through appropriate media	public through email,		emails, seven thousand nine hundred

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		platforms.	Commission's official Facebook page, and Twitter handle, within a standard timeframe. Prepare materials or audio/visual presentations, as may be required by the		seventy-four (7,974) through the Facebook page, and nine hundred (900) through the Twitter handle, within the standard timeframe.
			Commission, within the set timeline Provides maximum assistance in handling the coverage of the official activities of the Commission within the standard timeframe.		TV interviews/press briefing: • 9 July 2020 – interview with Hon. Yolanda D. Reyes on CPD Concerns in ABS-CBN Teleradyo • 16 September 2020 – Interview with Hon. Clarita Maaño on Physician Licensure Examination in GMA DZBB-Radio TV • 18 September 2020 – Interview
					with Hon. Eleanor Almoro on Physician Licensure Examination in News 5 • 25 September 2020 – Interview with Atty. Lovelika T. Bautista in Raffy Tulfo Action TV 5 • 26 September 2020 – Interview with Hon. Yolanda D. Reyes on EAROPH and PRC Licensure

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					Examination in ABS-CBN Teleradyo
			No. of requests received and processed through FOI		For the 3 rd Quarter, the FOI committee received a total of 112 FOI request and a total of 124 were processed.
ISO Committee	ISO 9001:2015 CERTIFICATION	In order to consistently provide quality services to Commission's clientele, and enhance customer satisfaction, ISO certification will be pursued in the Central and Regional Offices of the Commission.	 Sustained and enhanced the ISO 9001:2015 QMS Submitted reports on continual improvement activities and initiatives to FMS on or before the 15th day of the month following the reference quarter 	Year-round	In view of the continual ISO 9001:2015 Certification, PRC Legazpi was subjected to Stage 1 Audit on August 6, 2020; and Submitted 2020 2 nd Quarter Accomplishment Report to DOLE-FMS on 14 July 2020.
Committee on the Selection of Payment Channels Cash Division	CONTINUOUS COORDINATION AND COLLABORATION WITH PAYMENT CHANNELS	Paynamics and Bayad Centers are additional payment channels which will interface with Commission's existing online system in the processing and payment of various transactions. Paynamics has a system that	Number of Payment Channels evaluated Number of Payment Channels recommended	4 th Quarter	As of 30 September 2020, the two (2) payment channels (Paynamics and Bayad Center) are currently being endorsed and for the approval of the Commission.
		prevents double payment of transaction and offered a proposal on fixed transaction	for approval.		

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		fee instead of a percentage fee.			
		CSI Bayad Center, Inc. has access to track and monitor clients who have already paid their respective transactions.			